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Terms & Conditions of Sale

Orders; Prices; Taxes. All orders are considered final when made unless canceled in a writing sent within five (5) days of the order date and acknowledged by Ranch Systems in writing. All product prices exclude sales, use, revenue and excise taxes. Applicable taxes will be added to the purchase price and shall be paid by Buyer unless Buyer provides a valid tax exemption certificate acceptable to Ranch Systems with an order.

Terms of Payment. All payments must be in US dollars and standard payment terms require payment in full prior to shipment of goods. Fees associated with payment, including bank wire transfer fees will be charged when applicable. Any check must clear the bank before products are shipped. Other terms may be available based on customer payment and credit history.

Shipping. Orders ship and title transfers FOB Origin (Incoterms 2010) with shipping prepaid unless otherwise specified. Insurance is not included but Ranch Systems will quote insurance costs upon request. All claims for loss or damage must be filed with the carrier. Ranch Systems selects all carriers.

Shortages; Return/Restocking Policy. Claims against Ranch Systems for shortages must be made within ten (10) days after arrival of shipment and otherwise all products are deemed accepted upon receipt. Any return must be requested within ten (10) days after arrival of shipment and is permitted only if authorized with a corresponding RMA/Case number. Goods must be returned in original, unopened cartons. Returns are subject to a minimum restocking charge of 20%. Shipping charges must be prepaid. Goods returned in other than their original cartons will be subject to additional charges for inspection and repacking and may not be accepted. Discontinued items will not be accepted.

Late Fee. If Ranch Systems has agreed to accept payment after shipment of goods, Ranch Systems will charge a late fee of 1.5% per month, or the highest rate allowed by applicable law, on accounts over 30 days past due.

Limited Equipment Warranty. Ranch Systems products offers the following limited warranty: Hardware products manufactured and sold by Ranch Systems are warranted to the original Buyer against defects in materials and workmanship for a period of TWO (2) YEARS from the date of original purchase. Consumables such as batteries are not warranted. In integrated products sold by Ranch Systems and including third-party components such as sensors, all such third-party components are covered exclusively by the warranty provided by that third party and not by Ranch Systems. For all warranty claims, it is the responsibility of the customer to ship the defective product back to Ranch Systems' facility for warranty repair or exchange. If a defect is found to exist, at its option, Ranch Systems will repair the product at no charge, or exchange the product with a new product that is at least functionally equivalent to the original product. A replacement product assumes the remaining warranty of the original product or ninety (90) days from the date of replacement or repair, whichever provides longer coverage. Ranch Systems will return products repaired under warranty at its expense by common carrier to any domestic return address as directed by customer. For return service outside the United States, customer is responsible for costs in excess of the common carrier cost to ship to the nearest major city inside the United States. THIS WARRANTY AND REMEDIES ARE EXCLUSIVE AND MADE IN LIEU OF ALL OTHER WARRANTIES EXPRESS OR IMPLIED INCLUDING ALL IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND INFRINGEMENT. RANCH SYSTEMS SHALL NOT BE LIABLE FOR SPECIAL, CONSEQUENTIAL OR INCIDENTAL COSTS OR DAMAGES OF ANY KIND OR CAUSE, ARISING FROM CONTRACT, TORT, NEGLIGENCE OR OTHERWISE. RANCH SYSTEMS' TOTAL LIABILITY IS THE PURCHASE PRICE OF PRODUCTS. Any purchase order or other document of Buyer that attempts to amend or modify these terms, or introduce new terms, is rejected.